



MONGATE

AUTOMATED GATE SPECIALISTS

INSTALLATION HANDOVER PACK

Everything you need to operate, care for and
get the best from your new gate system.



Prepared for MonGate customers after installation completion.



www.mgc-uk.co.uk



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info@mgc-uk.co.uk

01

M O N G A T E

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YOUR SYSTEM AT A GLANCE

This page provides a quick summary of your newly installed automated gate system.
Please review the key components and safety features listed below.



Your automated gate system has been professionally installed and tested to ensure safe, reliable and convenient operation for years to come.



SYSTEM TYPE _____



ACCESS DEVICES _____



SAFETY FEATURES _____



POWER ISOLATION _____



MANUAL RELEASE _____



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SAFE OPERATION

Your gate is designed with safety in mind. Following these simple guidelines will help ensure reliable operation and protect people, property, and your investment.



01

KEEP THE GATE AREA CLEAR

Ensure the path of the gate is always clear of people, vehicles, and objects during operation.



02

SUPERVISE CHILDREN AND PETS

Do not allow children to play near or operate the gate. Keep pets away from the gate while it is moving.



03

NEVER FORCE THE GATE

Do not push, pull, or obstruct the gate. If it stops or does not operate as expected, use the correct release or contact us.



04

KEEP SAFETY DEVICES UNOBSTRUCTED

Ensure photocells, sensors, and edges are clean and free from dirt, foliage, or obstructions at all times.



05

KNOW HOW TO ISOLATE POWER

Familiarise yourself with the manual release and power isolation procedure in case of an emergency or power failure.



IF ANYTHING SEEMS UNUSUAL

If the gate behaves unexpectedly, makes unusual noises, or shows signs of damage, stop using it and contact MonGate for advice.



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CARE & MAINTENANCE



Regular care will help maintain the performance, safety, and appearance of your automated gate for years to come.



1. REGULAR CLEANING.

Gently clean the gate with mild soap and water to remove dirt and debris.



2. KEEP HINGES, TRACKS & MOVING PARTS CLEAR.

Ensure all moving parts are free from leaves, grit, and obstructions.



3. CHECK PHOTOCELLS & SAFETY EDGES.

Ensure sensors and safety edges are clean, aligned, and working correctly.



4. WATCH FOR UNUSUAL NOISES OR MOVEMENT.

Report any changes in operation promptly to prevent further issues.



5. ARRANGE PERIODIC SERVICING.

We recommend a professional service at least once a year.



Maintenance needs can vary depending on whether your gate is aluminium, steel, or timber. Regardless of material, keeping your gate system clean and unobstructed is essential for reliable, safe operation.

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WARRANTY & SERVICE RECORD



INSTALLATION DATE:

SYSTEM TYPE:

AUTOMATION MODEL:

REMOTES / FOBS SUPPLIED:

INSTALLER NOTES:

WARRANTY PERIOD:

PARTS:	YEARS
LABOUR:	YEARS

SERVICE HISTORY:

DATE	SERVICE DETAILS	ENGINEER	NEXT DUE



Regular servicing helps ensure the longevity, safety and reliability of your gate system.



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SUPPORT & TROUBLESHOOTING



BEFORE CALLING US, PLEASE CHECK:



Confirm power is on
Ensure the gate system is receiving power.



Check remote battery
Try the remote nearby and check the battery if needed.



Make sure the gate area is clear
Ensure nothing is blocking the gate's path.



Look for obvious obstruction or debris
Check the track and surrounding area.



Contact MonGate if the issue remains
We're here to help.



NEED HELP?



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